



WARRANTY EXTENSION POLICY

DAS Audio - JUNE 2020

DAS Audio Group, S.L.

DAS Audio offers a 3-year extension on all of its self-powered sound systems and all passive systems when installed and using only our electronics. All products that are within the warranty period, can request this extension through the registration of the product on our website.

It is a **free extension** of the standard warranty (2 years), provided that the product and the customer meet the conditions described.

Conditions:

- The product must be original and purchased through an official supplier.
- The product could be second hand, as long as the original invoice is shown.
- The request for the extension must be made during the validity period of the standard guarantee.
- The applicant must attach a copy of the invoice or invoices to request the extension.
- The applicant must physically show the invoice at the repair center.
- The data and date of the purchase must coincide with the documents provided in the extension request.

What does this warranty cover?

DAS Audio warrants the hardware and accessories manufactured by DAS Audio against defects in materials and workmanship for a period of 2 (two) years from the date of purchase by the end user. This warranty covers the replacement or repair of defective parts and any other defects occurred during the manufacture of the product.

All self-powered systems that have the warranty extension duly obtained will be covered for 3 more years, that is, a total of 5 years from the original purchase date of the product.

To make a warranty claim, it is essential to provide documentary evidence of the date of delivery, and/or purchase of the product, presenting the invoice, purchase receipt, delivery note, or warranty card stamped and dated by a distributor or official store. Documents that have been tampered with or falsified shall not be accepted.

In the event of defects in materials or workmanship, you can address your claim to DAS Audio even if you purchased your DAS Audio product from a third party, provided that the documentation specified in the paragraph above is submitted and the product remains under warranty considering the date of original purchase.

DAS AUDIO WARRANTY POLICY

June 2020

Sound Systems	Standard warranty of 2 years	Extended warranty
Powered	✓	+3 years extra
Passives	✓	+3 years extra ¹
System Accessories	✓	
Amplifiers & Processors		
Amplifiers	✓	
Processors - DSP	✓	

1- Only when the systems are installed and using only our electronics - Special conditions may apply through an official installer.